

# Parent Information Fact Sheet 8

## Behaviour Support and Guidance

It is vital that parents and staff ensure open communication with the service on a daily basis. By working cooperatively with parents, staff will develop a broader understanding of a child's developmental level, family environment, the parents feelings and any recent events that may be influencing the child's behaviour. In turn, the service will ensure that parents are aware of the highs or lows of the child's day at the service where applicable.

Staff will provide clear behaviour guidelines to children that are appropriate to the age and stage of the child and are explained regularly. These guidelines, expectations or rules will be consistently applied to all children. The OSHC has a behaviour management policy and procedure that encourages children to take positive action for their behaviour and accept responsibility of their actions through consequence.

Children will conduct themselves in a manner that is courteous and respectful to others at all times. By taking responsibility for their own actions, the children learn from their experiences.

Inappropriate language is unacceptable and will not be tolerated. Children must wear hats, sun safe clothing and closed in shoes at all times.

### The Rules of Behaviour

The rules of behaviour will be based on the best interests of the children and community expectations – including the local parish and school. The children will be involved in the development and the review of the rules of behaviour and should include everyone respecting themselves, each other, equipment and the physical environment. The rules of behaviour will be clearly displayed in the service and issued to all staff, families and children.

**Regular discussion of the rules of behaviour will take place with the children and staff, including their importance and why. This discussion will be documented.**

### Insert OSHC Rules

*Helping hands not hurting hands - Speak to please not to tease*

*Walking feet in walking spaces - Be seen to be clean*

*Play safe stay safe*

Where it is deemed by the Coordinator and staff that a child is a danger to staff, other children or themselves, the parents will be immediately informed and required to remove the child from the service. This decision will be made jointly between the Coordinator and the Regional Coordinator

It is expected that at times during their development, the behaviour of the children in our care, will need the support and guidance of our staff. As a result the service staff will be proactive in this matter, employing a number of measures to ensure the well being of the child remains the core focus, during the behaviour support process.

### Anti Bullying

Centacare Child Care Services understands the right for all children to attend the service free from bullying of others and/or harassment. Children who are found to be bullying or harassing others will be dealt with in the following way:

- The parents concerned will be informed of the behaviour by the Coordinator
- Children will be placed on a monitoring program. This program will be set down by the Coordinator and implemented by staff.
- Progress will be monitored
- Parents will be given an update of progress
- Where necessary staff, children and parents will consult with a representative from CCCS if difficulty is being encountered in reaching a solution. (See Behaviour Guidance Policy - Managing Unsatisfactory Behaviour for more information)

Centacare Child Care Services maintain that all children should be valued as unique individuals and treated at all times with respect and dignity.